



集友銀行
Chiyu Banking Corporation Ltd.

Notification of the Change of Insurance Agency Services

To enhance the customer experience, Chiyu Banking Corporation Limited ("the Bank") will launch a new insurance agency service in the near future. We hereby notify you that, with effect from 16 January 2026 (hereinafter referred to as the "Effective Date"), the Bank will no longer be appointed by China Taiping Insurance (HK) Company Limited (hereinafter referred to as "TPHK") as its insurance agent. The arrangement will not affect your policy rights.

From the Effective Date, you may, through the following channels, inquire and/or handle the policy(ies) of TPHK that you have applied via the Bank:

1. Visit any branch of the Bank in person and call TPHK Strategic Client Department with the assistance of our personal banking manager at the Bank. The staff of the insurance company will directly answer and follow up your enquiries and required services.
2. Call TPHK Strategic Client Department Ms. Wong at (852) 2852 7147 or Ms. So at (852) 2852 7288 for inquiries directly.

For enquiry, please call our Customer Service Hotline at (852) 2232 3232 or contact our branch staff.

Chiyu Banking Corporation Limited

December 2025